SYSTEMS SOFTWARE SPECIALIST II (TECHNICAL)
PERMANENT-FULL TIME

The Office of Real Estate Appraisers (OREA) has a vacancy for a Permanent Full-time Systems Software Specialist II (Technical). OREA is located at 1102 Q Street, Suite 4100, Sacramento, CA 95811.

Duties of the position include:

- Project lead for specific Enterprise Information System (EIS) subsystem assignments, provide on-going support for multiple platforms, applications and interfaces in EIS and implement EIS enhancements.
- Analyze system requirements and interface configurations, develop requirements documentation, and development implementation plans.
- Design, program, test and document new and existing multiple tier client/server software applications within EIS using the core software and utilities.
- Provide technical consultation, training and troubleshooting support to application development staff interfacing with the program area subsystems.
- Resolve EIS application and system environment problems, and develop mechanisms to improve the database environments.
- Develop complex applications to meet the needs of an integrated EIS data environment and provide performance tuning, production stimulation, stress testing, and data conversion support for major system development efforts.
- Recommend policies, procedures and tools for creating, classifying and accessing EIS data including writing program specifications and documentation.
- Responsible for management and on-going support of OREA's email users. This includes administering user accounts including add/delete, assigning groups, rights and permissions.
- Provide computer and printer hardware and software support and diagnostics to users utilizing software applications and advanced diagnostic techniques.
- Train and assist users in managing and purging local files, train and assist users in email management and MS Office products, as well as any other computer related issues.
- Provide installation and removal of equipment, software upgrades, equipment cleaning, moving and unboxing computer equipment, re-imaging computers and stripping old computers for destruction.

Desirable Qualifications:

- Knowledge and experience with multi-tiered client/server and transaction processing technologies: SQL; Oracle tools including PL*SQL, SQL*Plus; Oracle Designer; Oracle and SQL*Server database administration functions; PowerBuilder; Crystal Reports; Microsoft Access; C++; Pro*C; and Visual Basic.
- Knowledge of Macintosh and PC platforms.
- Integrity, initiative, dependability, good judgment and ability to work cooperatively with others.
- Ability to follow oral and written instructions and communicate effectively.
- Ability to work well under pressure and within mandated timeframes.
- Patience and tact in dealing with the public, staff members and others.
- Ability to interpret and apply laws, rules, regulations, policies and procedures

Salary Range: $5561 - $7097

Who may apply:

Current State employees at the Systems Software Specialist II (Technical) level, individuals who are transferable to the class, have reinstatement rights, those with list eligibility and T&D's may be considered. **Priority consideration will be given to SROA/Surplus employees. Please attach SROA/Surplus information to your application. Please indicate RPA# 09-001 on your application.**

Submit Applications to:	*For information on the position contact:*
Department of Real Estate	Diane Westphal
Human Resources	Deputy Director
P.O. Box 187000	(916) 440-7875
Sacramento, CA 95818-7000	
(916) 227-0802	

California Relay Service: 1-800-735-2922 (Voice): 1-800-735-2929 (TDD)

Final Filing Date: October 16, 2009

Applications may be obtained from the SPB website at http://www.spb.ca.gov Applicants will be screened based on the Necessary/Desirable Qualifications shown above and only those most qualified will be invited to interview.